



NOT QUITE RIGHT? SEND IT BACK, WE'LL SORT IT

If you need to return an item to us, please post it back within **30 calendar days** of receipt, with the form overleaf filled in.

Please check the **Terms and Conditions** on our website for more information on returns.

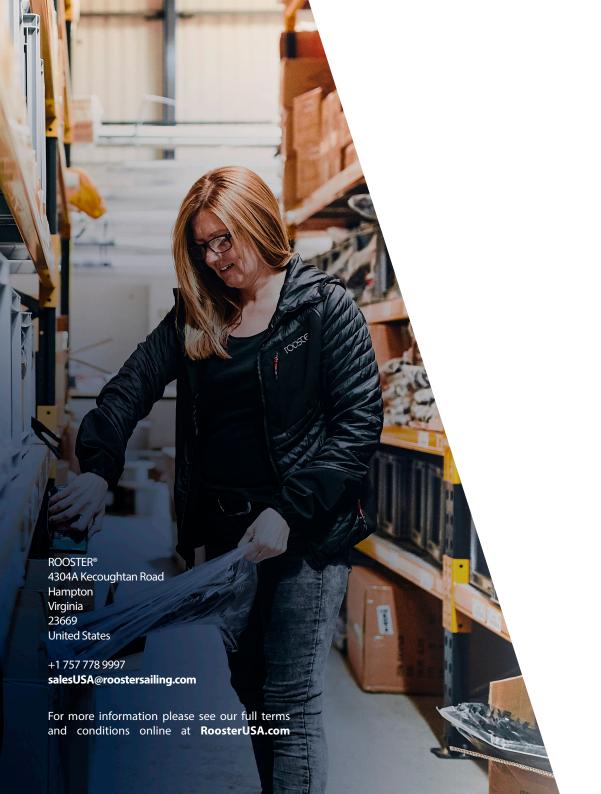
**NB.** Items with any customisation, for example branding, rope cut to specific length, splicing, rigging etc. are non-returnable, except if there is a fault.

Ebay returns must be requested through Ebay

## REFUNDS

Your refund will be applied within 14 days of us receiving it and will be issued through the original method of payment.





## THE STUFF WE NEED TO KNOW IN ORDER TO PROCESS YOUR RETURN

ORDER REFERENCE NUMBER STARTING WEB OR SO

NAME	
CONTACT NUMBER	
EMAIL	
BILLING ADDRESS	
POSTCODE	

# THE PRODUCT(S)

Unfortunately we cannot process exchanges via this form. For a replacement, please re-order via our website.

ITEM	SIZE	REASON CODE

### **REASON CODES**

- 1 NO LONGER REQUIRED 2 NOT AS EXPECTED 3 TOO BIG
- 4 TOO SMALL
- 5 FAULTY ITEM\* 6 OTHER\*
- 7 ORDERED MULTIPLE SIZES

\*INDICATE BELOW HOW YOUR ITEM IS FAULTY / OTHER INFORMATION

4304A Kecoughtan Road **Jnited States** lamptor